

TennCare Oversight Division of the Tennessee Department of Commerce and Insurance
Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)	Claim Types	For the Month Ended	90%	99.5%	Compliance?
			30 Day	60 Day	
			Clean Claims	All Claims	

AMERIGROUP Tennessee, Inc.

Region(s): All

All	1/31/2021	99%	99.9%	Yes
All	2/28/2021	100%	99.8%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	99.9%	Yes
All	6/30/2021	99%	99.8%	Yes
All	7/31/2021	100%	99.9%	Yes
All	8/31/2021	99%	99.8%	Yes
All	9/30/2021	99%	99.9%	Yes
All	10/31/2021	100%	99.9%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

DentaQuest USA Insurance Co., Inc.

Region(s): All

Dental	1/31/2021	100%	100.0%	Yes
Dental	2/28/2021	100%	100.0%	Yes
Dental	3/31/2021	100%	100.0%	Yes
Dental	4/30/2021	100%	100.0%	Yes
Dental	5/31/2021	100%	100.0%	Yes
Dental	6/30/2021	100%	99.9%	Yes
Dental	7/31/2021	100%	100.0%	Yes
Dental	8/31/2021	99%	100.0%	Yes
Dental	9/30/2021	100%	100.0%	Yes
Dental	10/31/2021	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	99.9%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	99.9%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	100.0%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	99.9%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	99%	100.0%	Yes
All	3/31/2021	100%	100.0%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	99.9%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	100.0%	Yes

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)		90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Region(s): All

All	1/31/2021	100%	100.0%	Yes
All	2/28/2021	100%	100.0%	Yes
All	3/31/2021	100%	99.9%	Yes
All	4/30/2021	100%	100.0%	Yes
All	5/31/2021	100%	100.0%	Yes
All	6/30/2021	100%	100.0%	Yes
All	7/31/2021	100%	100.0%	Yes
All	8/31/2021	100%	99.9%	Yes
All	9/30/2021	100%	100.0%	Yes
All	10/31/2021	100%	100.0%	Yes